

QUALITY, ENVIRONMENT AND OCCUPATIONAL HEALTH AND SAFETY POLICY

Quality is for us the only valid argument that contributes to the satisfaction of our clients, for whom the company is sustained, given that we reinvest our profitability in Ingeniería y Conservación, S.L.

We believe that the achievement of Quality is the task of all those who make up IYCSA, and that its correct functioning lies in the daily work of each one of us, in a coordinated and coherent manner. The Management of Ingeniería y Conservación, S.L. has defined action criteria to ensure environmental protection and health and safety in the development of our activities.

This Policy provides a basic reference framework for establishing and reviewing specific quality, environmental and health and safety objectives that will enable our organisation to continuously improve.

The Quality, Environment and Safety Policy followed in Engineering and Conservation is based on the following principles of action:

- Customer satisfaction, both external and internal.
- Reduction of internal and external rejections.
- Compliance with the specifications and objectives of our clients.
- To have suppliers with optimum quality levels, which will be periodically evaluated on the basis of the principles of this Policy.
- Qualification of personnel, as well as their awareness for the responsible development of our activities.
- Continuous improvement of processes and management systems.
- Reduction of time in the presentation of offers.
- To carry out our services and activities with respect for the environment, the health and safety of workers, efficient in the consumption of resources, using recyclable materials as far as possible, so as to contribute effectively to sustainable development, without environmental degradation throughout the life cycle of the same.
- To ensure compliance with Environmental Legislation and other requirements to which the organisation subscribes related to our environmental aspects, as well as compliance with safety and regulatory standards applicable to our activities and services.
- Address risks and opportunities based on an understanding of IYCSA's context and the expectations and needs of our stakeholders.
- Identify and assess health and safety risks and environmental aspects within the defined scope.
- Establish environmental, quality and health and safety objectives and targets for continuous improvement.
- Dealing with non-conformities and incidents.
- Promote the same principles of environmental protection, health and safety and improvement to suppliers and subcontractors.
- To disseminate this policy both to company personnel and to all those who work on our behalf, as well as the objectives and achievements obtained, raising awareness and training these personnel so that they carry out their tasks in a responsible manner for the protection of the environment and health and safety.
- Promote environmental and health and safety communication with stakeholders and the consultation and participation of workers or their representatives.
- Environmental protection as a joint initiative of Management and Staff.
- Prevention of illnesses and accidents in all our activities and services.
- Ensure the study of disease prevention, the elimination of potential hazards within the scope of IYCSA and the reduction of accident risks in all our activities and services.
- To ensure that the environmental and health and safety principles required or demanded by our clients are taken into account and that the appropriate channels are available to make them known.

"PRIORITISING PREVENTION OVER CORRECTION". BY GIVING PRIORITY TO THE HIGHEST QUALITY, RELIABILITY AND SERVICE, WE HOPE TO MEET ALL THE EXPECTATIONS AND NEEDS OF OUR CUSTOMERS.

Juan Fco. Alcántara Romero. CEO

November 2022



INGENIERIA Y CONSERVACION, S.L.